



HIGH SPEED INTERNET ACCESS (HSIA)

MEETING ROOMS HIGH SPEED INTERNET

High Speed Internet Access (HSIA) at the Hilton San Diego Bayfront delivers a service that is consistent, reliable, and meets guests' expectations.

The Hilton HSIA solution allows meeting groups a plug-and-play Internet connection at our hotel. Whether using a wired or wireless implementation, meeting groups are able to securely connect their laptops or computers to the Internet at speeds from 500 Mbps up to 1 Gig (45 days advanced notice required for anything above 500 Mbps) Guests can effortlessly access their email, surf the Internet, or connect to their company's virtual private network (VPN).

Hilton uses enterprise-class hardware that can handle large amounts of data transmission and usage, and maintain extensive uptimes. Guests will have no trouble downloading large corporate files and sending and receiving hundreds of emails. Our access points deliver the versatility, high capacity and security features demanded by Wireless Local Area Network (WLAN) customers.

OUR HSIA SOLUTION PROVIDES:

- Passcodes that can be created well ahead of the planned event, and can be conveniently managed on a console web interface.
- One Time Login - whether the passcode is valid for one hour or six weeks, once activated by the client, there is no need to login repeatedly.
- Separate guest room and meeting room networks protecting the security of the network.
- Bandwidth management ensuring quality HSIA by allocating as much bandwidth as needed, where it's needed.
- Virtual Private Network (VPN) support for leading VPN clients.
- Security, so guests can be assured that traffic on the HSIA network is not visible to anyone other than the user who is generating that traffic.

COMPLEX SOLUTIONS

Our on-property Communications team is prepared to assist with every aspect of your network requirements from the pre-planning stage to technical consultation and on-site support.

24/7/365 SUPPORT

Hilton San Diego Bayfront takes great pride in providing highly responsive and personalized support services. Our staff is available for your needs 24/7/365. We know what it takes to meet the needs of the most novice or most demanding user and we provide a personal comfort level that enhances customer support. Our staff is available on-property from 7am to 7pm. Our remote network operations center team members are highly trained networking specialists who are dedicated to providing help desk and technical support on a 24/7/365 basis.

HSIA PRICING & OFFERS

GUEST ROOM

250 Mbps fixed bandwidth
20 access points per floor
Each access point provides connectivity for 2 rooms
Each access point accommodates up to 50 users - 1,000 per floor
AT&T-Support provided 24/7 via Telephone
Onsite support 7:00am-7:00pm M-F and 7am-3:30pm on weekends

MEETING SPACE

500 Mbps burstable to 1 Gig
(45 days advanced notice to increase beyond 500 Mbps)
75 access points throughout meeting space
Each Meeting Space has its own access point** including Foyers & Terraces
Each access point accommodates up to 150 users -1,250 for venue
15 additional access points available for larger groups
24/7- NOC (Network Operations Center) telephone support
Onsite support from 7:00am-7:00pm M-F and 7am-3:30pm on weekends

BASIC CONNECTIVITY

Port Turn-Up & Disable
VPN Access
Static IP Addresses
Wired & Wireless

GROUP CONNECTIVITY

Webinars
Streaming Media
Engineered Wireless Solutions
Encryption

GROUP APPLICATIONS

Dedicated Bandwidth
Splash Page Creation
Shared Databases
Sub-networks via VLAN creation

THE BENEFITS OF A WIRED SOLUTION

For those companies including government agencies that prohibit their employees from using wireless technology a wired connection is the only choice. Wired solution is the best for downloading huge files and sending content from meeting room to meeting room. (in a VLAN environment)

THE BENEFITS OF A WIRELESS SOLUTION

Many group attendees are now bringing their own devices (i.e. smartphone/tablet/laptop) to conferences and the wireless option will extend the Internet to all of their devices. (Please keep in mind with multiple devices per person, and based on the content of use, this limits each access point to 40-45 users)

WIRED INTERNET

[Charged per connection per day]
1-5 connections: \$300 per connection/day
6-10 connections: \$250 per connection/day
11-15 connections: \$200 per connection/day
16 or more connections: Call for Quote

WIRELESS INTERNET

[Charged per meeting room per day]
1-5 users: \$500 per room/day
6-10 Users: \$750 per room/day
11-15 Users: \$1000 per room/day
16 or more users: Call for Quote

ADVANCED SERVICE

[One time charge]
VLAN Configuration: \$2500 per VLAN
Splash Page: \$2500
(Requires advanced notice)
Dedicated Bandwidth: Call for a Quote

Networking solutions available through the Communications team go well beyond basic connectivity needs. Managed Network Services include; pre-event site tours, pre-conference planning, technical consultation, network set-up, equipment install, testing and tear down, as well as, on-site support.

For more information, please contact:

CINDY ESTEBAN | MANAGER-COMMUNICATIONS

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*A 24% Administrative fee applies to all orders. Additional fees may apply for configuration, shipping and taxes

**With the exception of the MR w/Air walls of which then there is only one access point shared between the two rooms



Hilton
SAN DIEGO BAYFRONT